

The National Business Initiative



Eastern Cape Strategy and Programmes: 2010 - 2011



Feb 2011

EC – the evolution path

2006

Partnership
Conceptualised

MoU signed

Funding model
agreed



2007:

Appointment
of project
executive

- Funding transferred (Gvt & Bus)
- Coaching/mentoring model piloted



2008:

Impact
assessment of
pilot
programme

- Lessons learnt
- Expansion of C&M to various, willing depts/protégés



2009:

Alignment of
Bus support to
priority areas
of Gvt

- Increased technical support
- Focussed approach



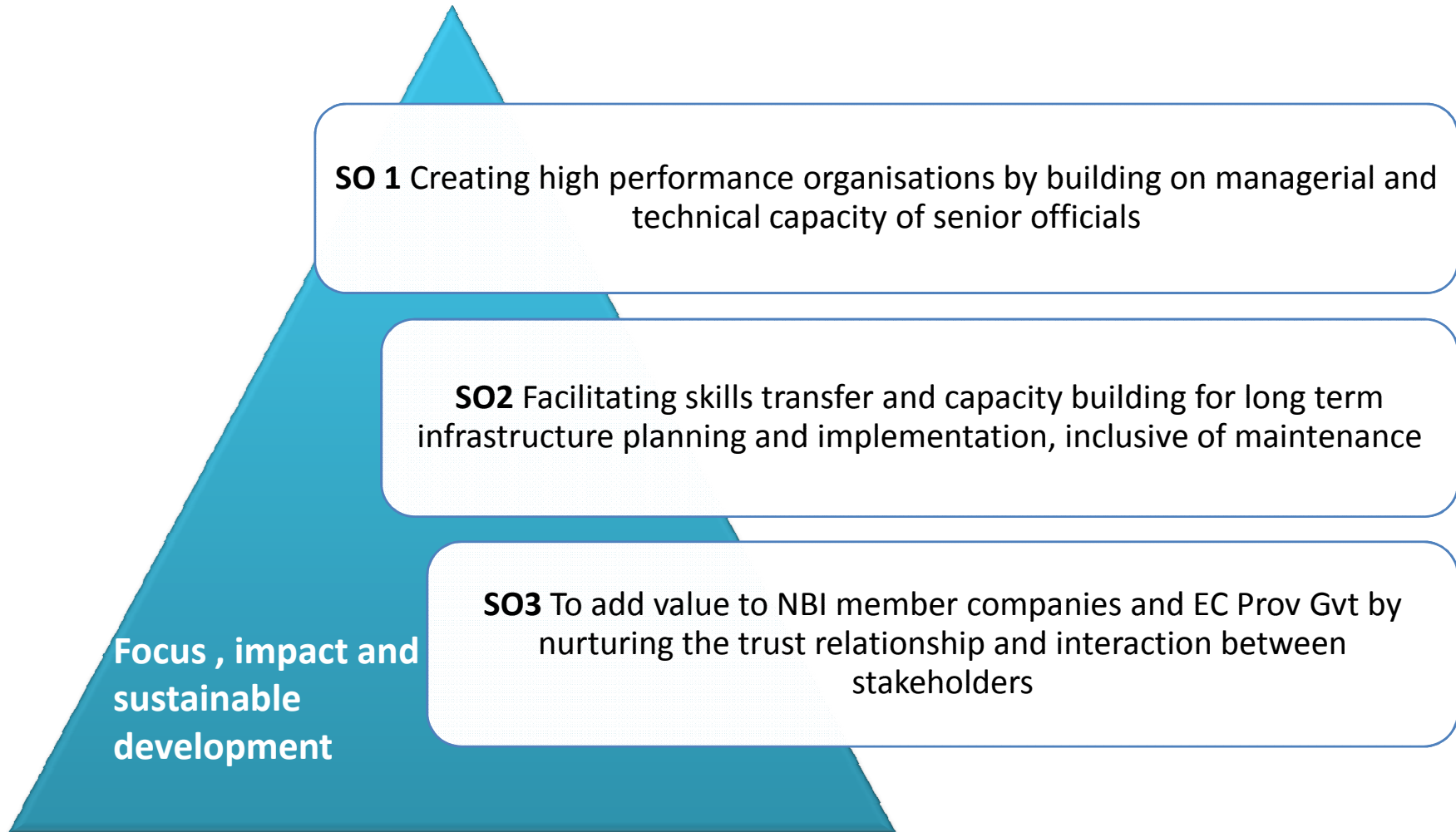
2010:

Establishment
of the Task
Team

- Improved M&E of partnership agreement and budgets
- Refining of C&M model



Strategic Objectives : April 2010 – March 2011



Focus , impact and sustainable development

focus



targeted depts (DoH, DoE, DRPW)

impact



coaching & mentoring
skills/knowledge transfer – (service delivery
improvement)

sustainable development



exit strategy

Baseline study

Intervention design

Impact assessment

SO 1 Creating high performance organisations by building on managerial and technical capacity of senior officials

Strategic Initiative	Deliverables/Outputs	Measurable Outcomes
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<p>Building managerial and technical capacity required to co-ordinate and effectively support education donor funding projects in the EC</p> <p>(Dept of Education)</p>	<ul style="list-style-type: none"> • Fully functional, well governed Education Development Trust • A donor funding project management office - to effectively co-ordinate and execute education development projects in order to improve the impact of such project for both the private and public sector. 	<ul style="list-style-type: none"> ➤ Correct identification of root problems for collapse of Edu. Dev. Trust ➤ Identification and appointment of trustees ➤ Adherence to all legal requirements for establishment of Trust ➤ Strengthen understanding of Governance role and education development vision. ➤ Liaison structure in place: DoE & Trust ➤ Establish PMO – Legal & financial requirements (SLA & MoA signed) ➤ Create a sustainable point of entry and network for donors and potential donors ➤ Design donor funding model ➤ Efficient business processes & IT systems
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SO 1 Creating high performance organisations by building on managerial and technical capacity of senior officials

Strategic Initiative	Deliverables/Outputs	Measurable Outcomes
<p>Building managerial and technical capacity required to create an effective & high performance health facility</p> <p>(Dept of Health)</p>	<ul style="list-style-type: none"> • Improvement of patient flow at Frontier Hospital • Individual and group coaching to improve: <ul style="list-style-type: none"> (i) teamwork; (ii) managerial skills (iii) leadership; and (iv) systems & document mgt 	<ul style="list-style-type: none"> ➤ Shortened respond-times from admission to exit of patients ➤ Effective utilization of systems and documents ➤ Improvement in the quality of patient care

SO 1 Creating high performance organisations by building on managerial and technical capacity of senior officials

Strategic Initiative	Deliverables/Outputs	Measurable Outcomes
<p>Building managerial and technical capacity of Senior HR officials to effectively implement the HR turn-around strategy.</p> <p>(Dept of Health)</p>	<ul style="list-style-type: none"> • An integrated and effective HR <u>implementation plan</u> that will provide direction and co-ordination for all stakeholders involved in the Turn-around plan. • Improved capacity of HR practitioners in the areas of project management and leadership skills through individual and group coaching 	<ul style="list-style-type: none"> ➤ An implementation plan jointly designed by NBI and DoH ➤ Project plans for each sub-section of HR ➤ Effective information management and report writing ➤ Improved project management skills and team-work ➤ Successful implementation of HR strategic turn-around plan ➤ Reduction of AG recurring HR issues

SO2 Facilitating skills transfer and capacity building for long term infrastructure planning and implementation, inclusive of maintenance

Strategic Initiative	Deliverables/Outputs	Measurable Outcomes
<p>Building technical capacity required to improve infrastructure planning and provisioning in the Province</p> <p>(Dept of Roads & Public Works)</p>	<ul style="list-style-type: none"> •Expand the pool of professional engineers/technicians/technologist in the Province – to enable the province to deliver on its infrastructure provisioning mandate. •Improve report-writing skills of senior and middle managers (engineers). •Inform the engineering needs of the province when awarding bursaries to students in this field. 	<ul style="list-style-type: none"> ➤ 10 engineers/technicians/technologists professionally registered with ECSA ➤ Standardized application/registration processes ➤ Application of Best-practices in the planning of engineering skills & resources

SO2 Facilitating skills transfer and capacity building for long term infrastructure planning and implementation, inclusive of maintenance

Strategic Initiative	Deliverables/Outputs	Measurable Outcomes
<p>Re-engineering of business processes for infrastructure planning and provisioning in the Province</p> <p>(Dept of Roads & Public Works)</p>	<p>Comparative analysis of Industry best practice in terms of:</p> <ul style="list-style-type: none"> • Timeframes • Costs • Business processes • Insource/outsource implications <p>Coaching/mentoring of relevant senior staff : <i>implementation of recommendations; re-engineering of bus. Processes.</i></p>	<ul style="list-style-type: none"> ➤ Active involvement of senior staff in intervention ➤ In-depth study of root problems of infrastructure provisioning <ul style="list-style-type: none"> ➤ Improved planning, costing and project management ➤ Standardized procedures ➤ Infra-structures process re-engineered